**User Story Number:** USRX-175

**User Story Name:** ECME User Screen to Suppress Prior Transaction Comments when a claim is resubmitted

**Product Backlog ID: 175**

**Backlog Priority:** (High, Medium, Low)

**Initial Sizing Estimate:**

**Rational ID:**

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# Background

# After the FY15 patches were installed, the OPECCs were confused because the comment displayed on the main screen of the ECME User Screen indicated the pharmacist Ignored the reject. (Claims Ignored by pharmacy indicate to the OPECC the claim can now be closed if applicable). When closing the claim the OPECC received the alert the claim could not be closed because it was open on the pharmacist worklist. This is the result of a claim being resubmitted after it was Ignored and the claim rejected again before the OPECC closed the claim. The FY15 functionality prevents an OPECC from closing claims when the prescription is on the pharmacist worklist.

# Story

As an OPECC, I want the main screen of the ECME User Screen to display an auto-generated message of “Prior comments suppressed-use CMT action for all comments” when the claim is resubmitted and a comment was previously entered for the prior transaction, so that I do not get confused when trying to determine the action to take for the current reject.

# Conversation

The comment for the most current transaction should display on the main screen of the ECME user screen and not the comment for a previous transaction. A “transaction” for this purposes is any communication with FSC. When there is a transaction, the main screen of the ECME User Screen should display a message of “Prior comments suppressed-use CMT action for all comments” instead of displaying comments from previous transactions. This functionality should apply to all comments filed in ECME. If the most recent comment is for the current transaction, it will continue to display.

Comments for previous transactions should continue to be available when accessing the CMT Add/View Comments action from the ECME User Screen (current functionality – no change desired).

# Detailed Listing of Acceptance Criteria

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| --- | --- | --- |
| Requirement ID | Description | External Dependency  (Y/N)  If Y, provide organization and description |
| USRX-175.01 | When a claim is resubmitted, the main screen of the ECME User Screen will automatically display a message of: “Prior comments suppressed-use CMT action for all comments” instead of displaying the comment for the previous transaction. |  |
| USRX-175.02 | The main page of the ECME User Screen will display the most current comment for the most recent transaction. |  |
| USRX-175.03 | All comments will continue to be available on other screens (no change) |  |
| USRX-175.04 | If no comments have been entered (prior or current) the message “Prior comments suppressed-use CMT action for all comments” does not display |  |

# Testing Notes

1. Verify the display of the comment is automatically replaced with the message “Prior comments suppressed-use CMT action for all comments” when a claim is resubmitted
   1. Ignore a reject and enter a comment.
   2. Verify the comment is displayed on the main page of the ECME User Screen.
   3. Resubmit the claim from the ECME User Screen and reject the claim as 79, 88 or using one of the RRR rejects.
   4. Verify the comment displayed on the main page of the ECME User Screen is “Prior comments suppressed-use CMT action for all comments”
   5. Ignore the reject and enter a comment
   6. Verify the comment is displayed on the main page of the ECME User Screen.
   7. Enter a comment using the CMT action on the ECME User Screen.
   8. Verify the comment is displayed on the main page of the ECME User Screen.
   9. Resubmit the claim from the ECME User Screen.
   10. Verify the comment displayed on the main page of the ECME User Screen is “Prior comments suppressed-use CMT action for all comments”
   11. Enter a comment using the CMT action on the ECME User Screen
   12. Verify the comment is displayed on the main page of the ECME User Screen.
2. Verify all comments are still viewable from other screens when the claim is resubmitted and the message of “Prior comments suppressed-use CMT action for all comments” is displayed on the ECME User Screen
   1. CMT Add/View Comments action from ECME User Screen
   2. Reject Information Screen of the Third Party Payer Rejects - View/Process
   3. View Prescription – ECME Log and ECME Reject Log
3. Verify if no comments have been entered (prior or current) the message “Prior comments suppressed-use CMT action for all comments” does not display

# Constraints

n/a

# Assumptions

n/a

# Approval Signatures

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**Revision History**

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| --- | --- | --- | --- |
| Date | Version | Description | Author |
| mm/dd/yyyy | v0.01 | Original | xxx |
| 09/22/2016 | v0.02 | Reston F2F Review | XXX |
| 10/14/2016 | V0.03 | Merged changes from ePharmacy and formatting changes | Glen Caneel, Leidos |
| 10/18/2016 | V0.03 | Removed comments | Cindy Fawcett, Leidos |
| 10/24/2016 | V1.0 | Final version for submission | Leidos Team |
| 11/1/2016 | V2.0 | Incorporate edits from eBusiness Team review | Cindy Fawcett, Leidos |